

CONCIERGE PHYSICAL THERAPY & WELLNESS SERVICES CANCELLATION POLICY

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We understand that sometimes unforeseen circumstances may require you to reschedule or cancel your scheduled session. To ensure the efficient operation of our practice and to accommodate all our clients, we have implemented the following cancellation policy:

1. Cancellations with 24 Hours or More Notice:

- If you need to reschedule or cancel your session and provide us with at least 24 hours' notice, there will be no charge for the cancellation. We appreciate your proactive communication and will assist you in finding an alternative appointment time that suits your schedule.

2. Cancellations with Less than 24 Hours Notice:

- For cancellations made with less than 24 hours' notice, you will be charged the full session fee. This fee is necessary to compensate the therapist for the reserved time and to maintain the quality of our services.

We value your commitment to your health and wellness, and we appreciate your understanding of this policy. If you have any questions or need to make changes to your appointment, please don't hesitate to reach out to us.